

## **Pay your library fines using GovPayNet**

Welcome to GovPayNet, an online resource to pay fines, interlibrary loan fees, lost items and make donations to the library.

If you have questions about charges or lost items, please consult a library staff member BEFORE you pay. Call your branch library or 754-6510 for information regarding your account.

If items are overdue (not yet returned), the amount in unpaid bills is an **estimated** amount due. Please renew or return your overdue items prior to making an online payment. This will provide you with an exact amount due.

## **Frequently asked questions**

### **Is there a service fee to use my credit or debit card?**

Yes, in addition to your payment amount, GovPayNet will charge you a non-refundable service fee. See the attached chart.

### **Which credit cards do you accept?**

MasterCard, Visa, American Express, Discover and Debit Cards

### **Can I pay part of a fine on an item?**

Yes, you can pay any part of the amount owed. A minimum payment of \$1.00 is required for all credit card transactions.

### **How soon will my account be cleared?**

Payments made in person at library service desks are cleared immediately. On-line credit card payments are processed manually so fines are not immediately removed from your library account in the automated circulation system. **Today's on-line payment will be posted to your library account within 1 – 3 business days.**